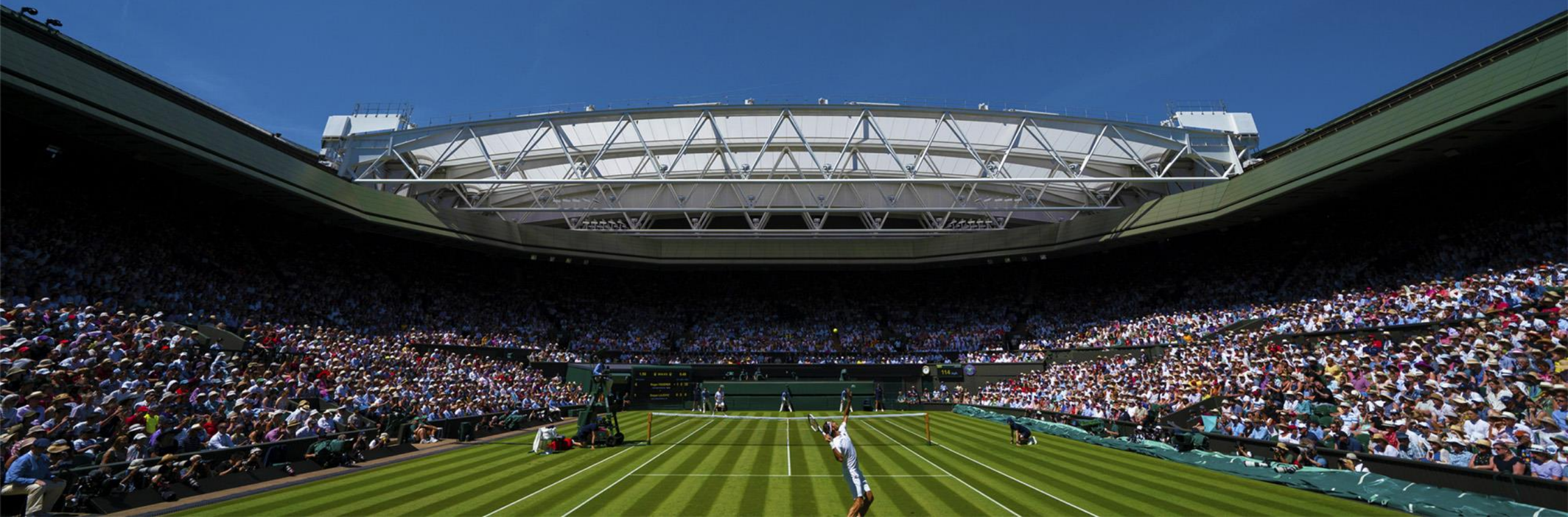




# WORK AT WIMBLEDON

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TODAY

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WHO ARE OUR TEAMS?

WHAT ARE WE LOOKING FOR?

WHAT CAN WE OFFER YOU?

APPLICATION PROCESS





## OUR TEAMS





## GUEST SERVICES

Outstanding customer service!

Provide information to visitors in the “Queue”

Guide & support guests inside the Grounds



Scan tickets at the Gates

Help with ticketing issues

Foreign languages a bonus!

10-12 hour shifts every day for  
2 weeks with 1 day off





## RETAIL

4 large outlets and 8 express shops

Assist guests with their shopping

Process card payments on the till

Receive stock deliveries every day

Put product onto the shop floor

6-7 hour morning or afternoon shift,  
working every day for 2 weeks





## COURT SERVICES

Physical role

Uncover and cover courts when it rains

Provide towels and ice

Empty courtside bins

Different venues: Practice at Raynes Park,  
Qualifying at Roehampton &  
The Championships at Wimbledon

10-12 hour shifts with 1 day off a week

Contracts available from end of May





## WHAT ARE WE LOOKING FOR?

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ENTHUSIASM & POSITIVE ATTITUDE

PASSIONATE ABOUT CUSTOMERS

FLEXIBILITY & FULL AVAILABILITY

18 YEARS OF AGE & RIGHT TO WORK IN UK

*EXPERIENCE AND TENNIS KNOWLEDGE - NOT ESSENTIAL!*





## OUR VALUES

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### HERITAGE

We are proud to work here



### INTEGRITY

Our actions are guided by our values



### RESPECT

We trust and value each other



### EXCELLENCE

We strive to improve





WHAT CAN WE OFFER YOU?



VALUABLE EXPERIENCE

LONDON LIVING WAGE

HOLIDAY PAY

UNIFORM

LUNCH

## NEXT STEPS

Come and visit us!

Short tour of working locations

Lunch provided

Open Days: 28 October & 12 November  
drop in between 11:30am – 2:30pm



## APPLY ONLINE IN JANUARY

Personal details

Work experience

Availability

Role preference

Statement of Suitability (cover letter)

Assessment Centres: 15 Feb – 4 March



# ASSESSMENT CENTRE

## GROUP TASK

Team discussion; a topic to solve together  
20 minutes

TEAMWORK & DECISION MAKING

COLLABORATIVE DISCUSSION

CUSTOMER CARE

PROBLEM-SOLVING



# ASSESSMENT CENTRE

## PRESENTATION TASK

Pick a topic at random

5 minutes to prepare a 1 minute speech

PROFESSIONAL STYLE

CONFIDENCE & ENERGY

PRESENTATION & COMMUNICATION

SKILLS



## ASSESSMENT CENTRE

### ONE TO ONE INTERVIEW

Competency-based questions including availability and role preference.

EXPERIENCE AND SKILLS

LET US GET TO KNOW YOU





## AFTER THE INTERVIEW

Successful candidates – offer of employment, onboarding checklist, training day before you start!

Unsuccessful candidates – feedback to apply next year.







THANK YOU

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